



Getting Care for Sick Kids – Survey Questions

Questions were answered by parents with children age 0-18.

Q1. In the last two years, when your child has been sick, have you tried to contact your child's provider for...

	Yes	No	Don't know
An appointment			
Advice over the phone			
Advice through email or patient portal			

Q2. Imagine that your child wakes up with a fever and sore throat. How likely are you to do the following?

	Very likely	Likely	Not likely
Call for appointment with child's provider			
Call child's provider for advice			
Email child's provider for advice			
Take child to urgent care, retail clinic, or emergency room			

Q3. Suppose you decided to contact your child's provider about the sore throat and fever. How confident are you that you could get:

	Very confident	Somewhat confident	Not confident
An appointment the same day			
Phone advice the same day			
Email advice the same day			

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