

Mott Poll Questions



Virtual Visits

The following questions were answered by parents with children age 0-18 years old.

Q1. Has your [x]-year-old child had a visit with a healthcare provider since the COVID-19 pandemic (March 2020)? Select all that apply.

1. Yes, an in-person visit
2. Yes, a virtual visit
3. No visit with a provider since March 2020

Q2. Please think about your [x]-year-old child's most recent virtual visit with his/her healthcare provider. What was your [x]-year-old child's virtual visit for?

1. Check-up or "well-child" visit
2. Minor illness
3. Physical, occupational or speech therapy
4. Follow up for a chronic problem
5. Mental health counseling or therapy
6. Other

Q3. Why did you decide to have a virtual visit for your [x]-year-old child? Select all that apply.

1. Concerned about COVID-19 exposure
2. It was more convenient
3. It cost less
4. My child's provider suggested it/only option offered
5. Other

Q4. Please describe your experience with the virtual visit.

	Yes	No
a. Were there any technical problems with the virtual visit?		
b. Did you get all your questions answered during the virtual visit?		
c. Did your child also need to be seen in person for the same issue?		
d. Overall, were you satisfied with the virtual visit?		

Q5. In the future, what type of visit would you prefer for the following situations?

	Prefer in-person visit	Prefer video visit	No preference
a. Check-up or "well-child" visit			
b. Minor illness			
c. Specialist visit or follow-up for a chronic problem			
d. Counseling or therapy for a mental health concern			

Q6. Are you concerned about any of the following issues related to a virtual visit for your child/children?

	Yes	No
a. Technical problems		
b. Problem will not be able to be addressed		
c. Provider won't be as thorough as with an in-person visit		

All information is the sole property of the University of Michigan C.S. Mott Children's Hospital National Poll on Children's Health. It can only be used if there is an acknowledgment that "The information came from, is copyright by and is owned by and belongs to the Regents of the University of Michigan and their C.S. Mott Children's Hospital National Poll on Children's Health. It cannot be republished or used in any format without prior written permission from the University."



C.S. Mott Children's Hospital National Poll on Children's Health

Co-Director: Sarah J. Clark, MPH
 Co-Director: Gary L. Freed, MD, MPH
 Poll Manager: Dianne C. Singer, MPH
 Data Analyst: Acham Gebremariam, MS
 Publication Designer: Sara L. Schultz, MPS
 Contact: <https://MottPoll.org>
 Twitter: @CSMottPoll