



## National Poll on Children's Health

# Doctor Rating Websites – Survey Questions

Q1. When selecting a primary care doctor for your child(ren) how important is each of the following?

*Select one response in each row.*

	Very Important	Somewhat Important	Not Important
Accepts my health insurance			
Convenient office location			
Doctor's years of experience			
Doctor's rating on websites			
Part of a trusted group practice			
Referral from another doctor			
Word of mouth (from family/friends)			

Q2. Are you aware that there are websites that rate and review the following?

*Select one response in each row.*

	Yes	No
Cars		
Dentists		
Doctors		
Electronics/Appliances		
Hospitals		
Movies/Books		
Other service providers (mechanic, plumber, electrician, etc)		
Restaurants		
Schools		

Q3. In the past year, how often have you gone online to seek ratings or reviews about any the following?

Select one response in each row.

	More than once	Once	Never
Cars			
Dentists			
Doctors			
Electronics/Appliances			
Hospitals			
Movies/Books			
Other service providers (mechanic, plumber, electrician, etc)			
Restaurants			
Schools			

Q4. How useful were the rating information and reviews to your decision-making for the following?

Select one response in each row.

	Very useful	Somewhat useful	Not useful
Cars			
Dentists			
Doctors			
Electronics/Appliances			
Hospitals			
Movies/Books			
Other service providers (mechanic, plumber, electrician, etc)			
Restaurants			
Schools			

**[If Q3 for doctors = “once” or “more than once”]**

Q5. Have you ever selected a doctor for your child(ren) due to good ratings or reviews on a website?

- Yes
- No

**[If Q3 for doctors = “once” or “more than once”]**

Q6. Have you ever not chosen a specific doctor for your child(ren) due to bad ratings or reviews on a website?

- Yes
- No

**[If Q3 for doctors = “never”]**

Q7. Do you think doctor rating websites could be useful?

- Yes, very useful
- Yes, somewhat useful
- Unsure
- No, not useful

**[If Q7= Yes, somewhat useful / Unsure/ or No, not useful]**

Q8. Why do you think doctor rating websites could NOT be useful?

*Select all that apply.*

- I do not trust information on these types of websites
- There will never be enough information on these websites
- I could find other sources of information about doctors that would be more useful

Q9. Have you or your family ever given ratings or written comments on websites about any of the following?

*Select one response in each row.*

	Yes	No
Cars		
Dentists		
Doctors		
Electronics/Appliances		
Hospitals		
Movies/Books		
Other service providers (mechanic, plumber, electrician, etc)		
Restaurants		
Schools		

Q10. Overall, what types of ratings or reviews have you given for the following?

*Select all that apply for each row.*

	Positive	Neutral	Negative
Cars			
Dentists			
Doctors			
Electronics/Appliances			
Hospitals			
Movies/Books			
Other service providers (mechanic, plumber, electrician, etc)			
Restaurants			
Schools			

Q11. If you were considering posting a negative comment about a doctor on a website, would you be concerned about any of the following?

Select one response in each row.

	Yes	No	Unsure
Your identity would be disclosed			
Your doctor might take some action against you			

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